

## PARTS LIST\*

- Aquastat (Single Acting Only)
- Blast Tube
- Blower Belt (Heating Only)
- Blower Motor (up to 1/3 H.P. - Heating Furnace Only Single Function)
- Burner Coupling
- Burner Motor (Max. 1/6 H.P.)
- Burner Fan
- CAD Cell Relay (non aquastat type)
- CAD Cell Eye
- Circulator Coupling (One Per Year)
- Programmable Thermostat (One Per Year, WiFi Excluded)
- Retention Head
- Magnetic Oil Valve (Replace Only)
- Electrodes
- Electrode Assembly
- Fan and Limit Switch (Mechanical Only)
- Fuel Pump (Up to 7 GPM)
- Firomatic Valve (Mounted at Burner Only, Replacement Only)
- Glass Gauges (Steam Systems)
- Riello Piston
- Ignition Transformer
- Low Voltage Transformer (Heating Only)
- Nozzles
- Nozzle Adapter
- Oil Filter Cartridge and Canister (Replacement Only)
- Oil Line (Exposed Lines in Burner Room Only up to 3' Maximum Length)
- Pressuretrol (P404A Only)
- Zone Powerhead (Residential Only - One Per Year)
- Zone Valve Motor (Residential Only - One Per Year)

\*Labor and cost of parts covered under Gold Plan

\*Only cost of labor covered under Premium Plan, not cost of parts



## Price List

### Oil

Tune & Test	\$240/Year
Premium	\$398/Year
Gold	\$539/Year

### Gas

Tune & Test	\$240/Year
Premium	\$539/Year

### AC

Tune & Test	\$240/Year
Premium	\$354/Year

### Generators (up to 20kw)

	1 Year	2 Years
Air Cooled	\$495	\$900

\*Prices subject to change. All prices based on single units. Discount pricing available on all contracts covering multiple units. Please call 914.345.5700 for pricing.



**Robison**

One Gateway Plaza, 4th Floor Port Chester, NY 10573

**914.345.5700**

**www.robisonoil.com**

# General Conditions for Robison Service Agreements

## SERVICE AGREEMENTS

All oil must be supplied by Robison. A minimum of 700 gallons per heating system per year is required in order to be eligible for a service agreement. All agreements are per unit prices and vary by number of units. In order to have a service agreement, you must be on automatic delivery. If the problem for which the call was originally placed is resolved and customer does not cancel the call prior to the arrival of the service technician or there is no entry upon arrival of the service technician, customer will be charged for 1 hour labor. Calls received 1 hour prior to ending agreement time are not guaranteed to be covered under agreement.

## Customers are responsible for scheduling annual maintenance per manufacturers' guidelines.

## INSPECTION AND SERVICING

Robison reserves the right to inspect all systems before acceptance of service agreement and also may cancel said agreement without liability against any party. All units must be found by Robison to be in good working condition and installed per local codes. Unit will be inspected and started prior to initial service. Robison reserves the right to void service agreement if the equipment is obsolete, discontinued, or deemed by Robison personnel to be beyond repair. All service must be performed by Robison representatives or this agreement will terminate.

## REPAIRS AND DAMAGES NOT INCLUDED

Robison is not to be held responsible for heat in unoccupied buildings. We will repair or replace existing parts on the included parts list. This agreement does not cover service resulting from insufficient oil in the tank due to deliveries being withheld by the credit department, or for will-call customers. This agreement does not cover repairs made on any plumbing parts or piping. This agreement excludes discontinued or obsolete parts, special control systems and electronic controls installed for the purpose of energy conservation. Damages or repairs due to water, freezing, storms, power outages, strikes, embargoes, and other causes beyond the control of Robison are not covered by this agreement. Multi-fuel units are not covered by this agreement. Services required on attic fans, draft regulators, electric air cleaners, humidifiers, oil line and wiring are not covered. Robison is not responsible for the failure of low water cutoff units. Robison is not responsible for failure of generators due to lack of fuel supply. In the event of extended generator usage, manufacturer's guidelines must be followed regarding oil change and additional service will be billed at prevailing rate.

## LIABILITY

Robison will endeavor to render prompt and efficient service hereunder but it is expressly agreed that Robison shall in no event be liable for damage or loss caused by delay, or any loss arising out of the performance of this agreement. Robison shall in no event be held liable for

any incidental or consequential damages, including but not limited to, damage to or loss of equipment or property, loss of profit or revenues, expenses (including attorneys' fees) or business interruptions, arising from the installation, maintenance or service of the equipment, pursuant to the service agreement.

## RENEWAL, CANCELLATIONS, AND REFUNDS

Prices and conditions are subject to change without notice at the time of renewal. Upon written notice of cancellation of the service agreement, refunds will be issued in accordance with prevailing law. 1. If service agreement is paid for and there has been no service, customer gets prorated refund. 2. If customer has work done and the work is less than the value of the service agreement, they will have a prorated refund and not be charged for the work done because they were covered at the time of the service. 3. If the work done exceeds the value of the agreement and continue as an automatic delivery customer or be refunded the entire agreement price and be charged back for the value of the work performed at prevailing rates for parts and labor.

If there is a balance remaining on your Robison account, any refund due will be applied to that balance first. If the customer cancels the oil supply agreement, the service agreement will automatically be canceled as well. Robison will charge prevailing rates for parts and labor performed during the effective period of the service agreement.

Robison reserves the right to cancel your service agreement for a) non-payment, b) account being delinquent, or c) failure to purchase the minimum number of gallons/therms required. Cancellation of your service agreement does not cancel your underlying oil or gas supply account. The service agreement is transferable to the new owner upon sale of property. The new owner must be a Robison customer on automatic delivery. Customer must notify Robison of transfer in writing.

## CREDIT TERMS

All invoices must be paid within credit terms or this agreement will be canceled.

## PARTS NOT COVERED

All parts installed that are not covered under the Gold service agreement for any equipment that Robison services, will be billed at the prevailing flat rate or at time and material. Labor charges for the replacement of parts are not included under air conditioning agreements. Refrigerant leak detection is not covered under the agreement. Replacement filters and refrigerant are not covered and are billable when needed. Pool heaters are only available for Premium coverage.

## GENERAL TERMS AND CONDITIONS

- Robison service personnel will be available on priority basis for service agreement customers.
- Replacement parts not included in the service agreement will be billed separately on a time and material basis.
- This service agreement does not offer an express or implied warranty on parts or labor.